

# CO-CREATING ERASMUS+ AND THE EUROPEAN SOLIDARITY CORPS

28 & 29 JANUARY 2020, ULB CAMPUS SOLBOSCH BRUSSELS, BELGIUM

## A4 - Going Digital: Involving the citizen

### *Summary of the discussion*

The main topics discussed was: Involving the citizens as ultimate beneficiaries of our programme. The session looked at the European Student Card Initiative, as well as the European Youth Portal and its subportals, the European Solidarity Corps Portal and the DiscoverEU Portal.

The session informed the participants about the European Student Card Initiative and its companion app in order to gather contributions on how to make it appealing, understandable and functional for all stakeholders. The session then focused on the European Youth Portal and its subportals, accompanying mobile apps and social media channels. It showcased the different ways citizens could get information on mobilities, apply for opportunities, access services, but also interact with each other, with organisations and with the European Commission. Last but not least it explained our future plans for the Student Card and the Youth Portal, including the plan to integrate youth policy.

Session participants were invited to explore together how to further improve this experience.

### *Main outcomes/ operational conclusions*

The main ideas/proposals raised by participants are the following:

- Visibility, Interface and Brand of the online spaces should be appealing;
- Inclusiveness must be a cross-cutting concern (language barriers, accessibility, etc.);
- Should cover all our programmes (cross-sectorial);
- Local support to Universities and other institutions should be granted during the implementation process of the European Student Card Initiative;
- The initiatives should reflect data protection good practice and provide a safe space for interactions
- Explore how partner countries can benefit from these technologies to the same extent